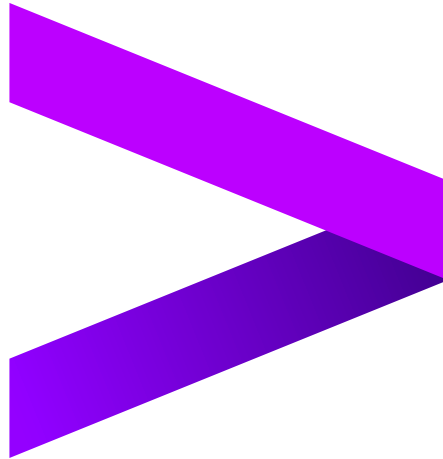# Accenture Duck Creek advantage

Duck Creek Technologies is a leading provider of P&C insurance software and services to global insurers of all sizes. The company's solutions optimize outcomes and enhance engagement with advanced digital and data capabilities, and integrated functionality – available on-premise or in the cloud.
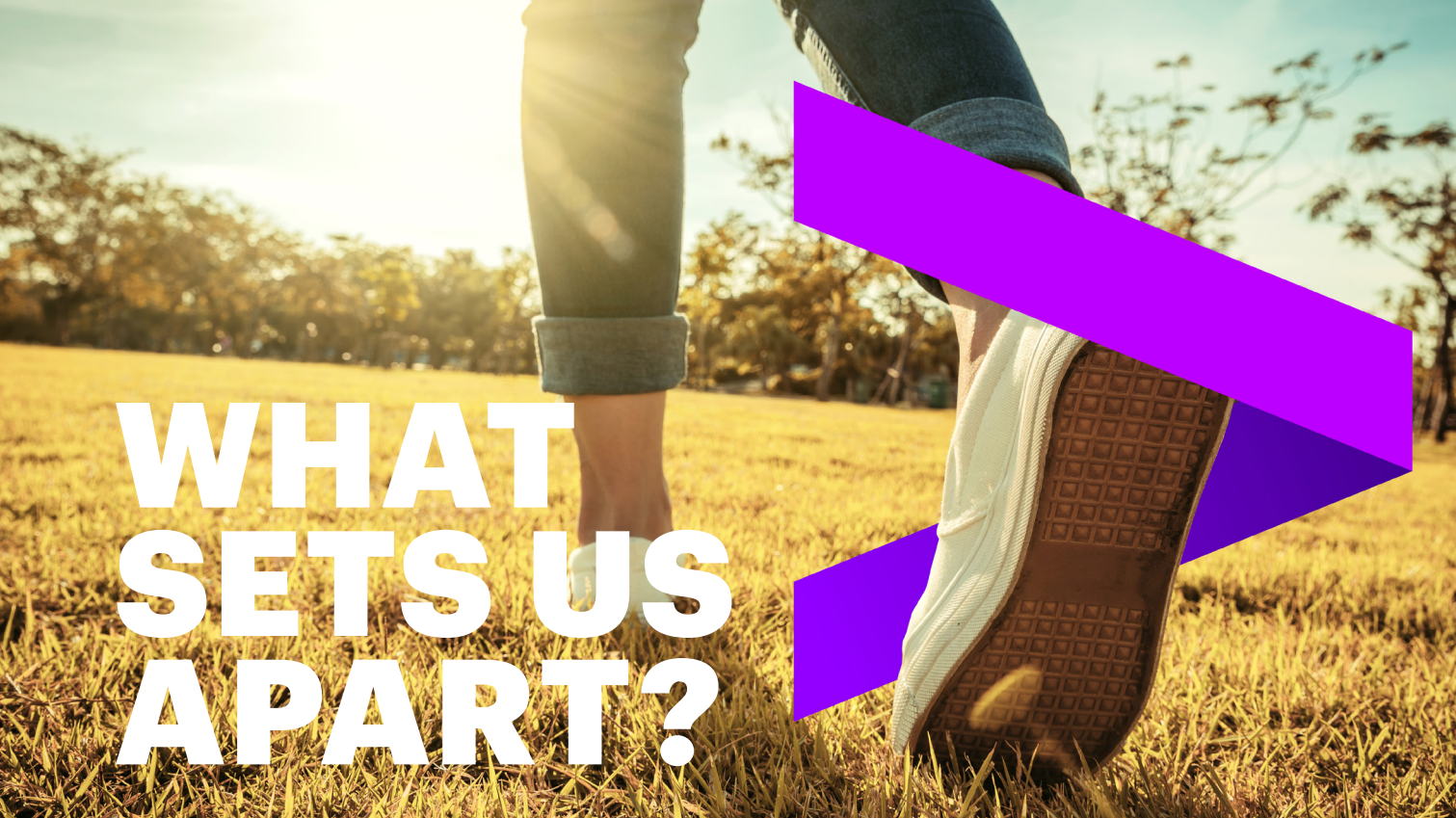
Accenture is Duck Creek's largest and most experienced implementation partner. In fact, we've completed more Duck Creek implementations than all other providers combined. That gives us a wealth of experience which, combined with our unrivalled insurance industry expertise and market-leading digital innovation, puts us in a unique position to deliver successful outcomes. We understand exactly what each client wants to achieve and work with them as a trusted guide throughout the entire implementation journey.

As Duck Creek's only Premier Platinum provider, we bring the best people, processes and industrialized tools. These provide clients with two essential benefits: predictable delivery results and reduced implementation risk. And as businesses increasingly seek to reap the rewards of cloud-based solutions, we're the first and only provider to have implemented Duck Creek's as-a-service offering, "Duck Creek On-Demand".

The Accenture Duck Creek advantage: a single integrator, for the entire journey

With Accenture and Duck Creek, we believe you get the best of both worlds: market-leading P&C software and services and an implementation partner committed to bringing digital innovation and delivery certainty to achieve outstanding results.

WHAT SETS US APART?

It's a proven approach built on:

Duck Creek strength in depth

With over 1,000 Duck Creek practitioners, and a long-standing implementation track record, we're the acknowledged Duck Creek experts.

Insurance experience

We work with 42 of the 48 insurance companies in the Fortune 500 and 8 of the top 10 P&C insurers. That means we understand our clients' businesses and where they want to go.

Cloud-readiness

For insurers looking to take advantage of the flexibility, efficiency and scalability that "Duck Creek On-Demand" provides, we will support their cloud journey with unique assets, capabilities and partnerships including our powerful Accenture Cloud Platform.

Digital innovation

As insurers seek to up their digital game, we integrate proven digital innovation into the heart of Duck Creek. This includes the Intelligent Insurance Solution powered by Accenture Insights Platform, which delivers powerful analytics capabilities and the Connected Platform as-a-Service, that enables insurers to harness the wealth of data generated by telematics and IoT. And we're continuously developing new digital capabilities to improve the efficiency and effectiveness of clients' implementations, such as "InsureBots", which bring the power of robotic process automation to the Duck Creek platform.

Design thinking

Through Fjord – part of Accenture Interactive – we bring leading design thinking and skills to create compelling digital user experiences.

End-to-end support

We complement Duck Creek implementations with fully integrated consulting and change management services to secure a successful, seamless transition to the new platform.

DevOps capabilities

Accenture has created specific Duck Creek DevOps capabilities leveraging the latest tools and processes, enabling automated provisioning, simplified branching and merging, that leverage the latest code quality tools and test automation use cases.

Accenture's Duck Creek expertise in action

Full Duck Creek suite deployed as-a-Service

A P&C insurance carrier in the US faced challenges in meeting fast-growing customer demand. With manual underwriting, policy support and claims processes, it was challenged to create new products and scale the business. Accenture delivered an implementation that replaced outdated systems with an integrated single Duck Creek platform, delivered as-a-Service. Our work also addressed a robust and measurable change management program that was essential to the project's success and value realization.

Policy administration transformed

A global insurance carrier wanted to create a new business unit focused on specialty and property & casualty risks, for low-premium, low-hazard accounts. Seeking to deploy rapidly across 52 states and jurisdictions, it needed a robust and flexible solution. Accenture implemented Duck Creek Policy to support this vital objective. The solution went from concept to reality in less than a year. The solution now enables leading agent experience and increased efficiency and accuracy through automation and integrations, empowering the business to rapidly realize its immediate business plans as well as its longer-term go-to-market strategy.

Re-platforming billing for competitiveness

One of the UK's top retail banks needed to upgrade its insurance offerings to improve performance in an extremely competitive marketplace. This required a flexible IT solution to enhance customized policy ratings and enable speed to market. Accenture worked with the bank to deliver Duck Creek Policy and Billing, as well as a new digital platform fully integrated with Duck Creek to enable new business to flow through online, mobile and tablet channels, along with full aggregator quote integration. As systems integrator on this project, we delivered a unified customer-facing digital platform across multiple devices. This resulted in improving speed to market, while new propositions drove higher customer retention and acquisition of new business. We were also able to fully amalgamate the new solution with the client's legacy application estate.

WHY ACCENTURE?

Getting the most out of a new technology platform, and the implementation that accompanies it, takes a rare combination of attributes. With more than 60 successful implementations, 40 ongoing maintenance engagements, 1,000+ experts and continual investment in innovative solutions and delivery accelerators, Accenture stands out as the premier Duck Creek implementation partner.

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About Accenture

Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions — underpinned by the world's largest delivery network — Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With more than 394,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at www.accenture.com.