



HUMAN IMPACT, BELONGING, AND INGENUITY

VIDEO TRANSCRIPT

Elaine Beeman: What makes working in Civilian so special comes down to three things. The first – human impact. We touch the lives of citizens each and every day with the work that we do. The second is belonging – we care about each other, and this is a place where people’s individual differences can really shine. And three, ingenuity – we do incredibly cool work using leading-edge technology across the business.

Elaine Turville: I love Civilian. To me Civilian is the perfect pairing of passion and purpose.

Bennett Kriete: A lot of the agencies that we serve are ones that touch millions of Americans, that really have a high-visibility impact to the public.

Eve Cunningham: Whether we’re talking about health care, Social Security, taxes, these are essential services and it’s really cool to be able to support these types of clients and help them empower that mission.

Rupal Lamorena: To know that we’re helping to build a system, as I used to do, to protect the food supply – you know, that hits everyone, every single day. And it’s incredibly rewarding.

Michael Miller: When you go back to the fiscal crisis in 2008, when you go and look at COVID relief and the CARES Act, when you look at the Affordable Care Act, we’ve had our finger in every one of those programs in a meaningful way. So it’s really exciting to think, in my day-to-day job, besides helping my clients – I help my clients help their clients.

Chris Zinner: It’s comforting to me to know that, even when I’m not here from 9 to 5, the results of our work are having an impact to our society.

Alejandro Lira Volpi: For a technology company it’s interesting, but the proudest moment that I’ve had is actually helping our clients be more equitable, diverse, and inclusive.

Eve Cunningham: I think we have been really intentional in investing in a deeper sense of community, making sure that people feel like they are being heard, that they are being supported.

Elaine Beeman: When we talk about inclusion we really mean it. We culturally believe that differences are not just a factor, they’re something that makes us stronger.

Michael Gavin: We’ve created a culture where people can be their full, authentic self, bring their authentic self to the work that they do in terms of their interactions with their teams and their clients.

Rupal Lamorena: And I’ve been really proud to see how our teams have risen to discuss challenging topics and have hard conversations with leadership to really drive some thoughtful progress.



Alejandro Lira Volpi: I've been very lucky to work in four continents. I've seen many teams. My account team is the most diverse group of people that I've ever seen. And it is not only that they are diverse, it's that they help others thrive.

Michael Miller: There's a lot of buzzwords out there, there's a lot of things – you can talk about cloud, you can talk about analytics, you can talk about those things. Actually seeing the results of these things and seeing the reactions of how they're helping services is something that really is inspiring.

Elaine Turville: I think it's a pretty amazing thing when you can bring tech and really smart people solving really hard problems, and your clients to come together in a thoughtful way.

Chris Zinner: We've combined key capabilities: design, applied intelligence, rapid prototyping, and creative services. And when we bring these teams together and we converge onto a client problem, we create solutions that meet those challenges.

Elaine Turville: When you get people from different parts of clients' business, both from the mission side, from the HR organization, the CIO organization, procurement in the room brainstorming about where their data is and how they can unlock it and free it up, you just see the lightbulbs go off. You can find where the problems are, you can pinpoint them, and then come up with solutions that really work and put those into practice.

Chris Zinner: When I think about the work we do and the culture that we have, it makes me proud to work in an organization that cares so passionately about our clients' missions and the outcomes that they're charged with delivering, and that we're willing to make the right investments to help them be successful.

Elaine Beeman: I'm so proud of the caring, creative, and committed people that we have in this business, and the culture in Civilian that makes working on our clients' toughest problems just an absolute pleasure each and every day.

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