

best in test.

For adding something on top in Cyprus and reaching an overall score of 913 dots in mobile network benchmarking survey we proudly award this certificate to

Epic Cyprus

Score 913 out of 1000




Hakan Ekmen
Global Networks Lead, Comms Industry






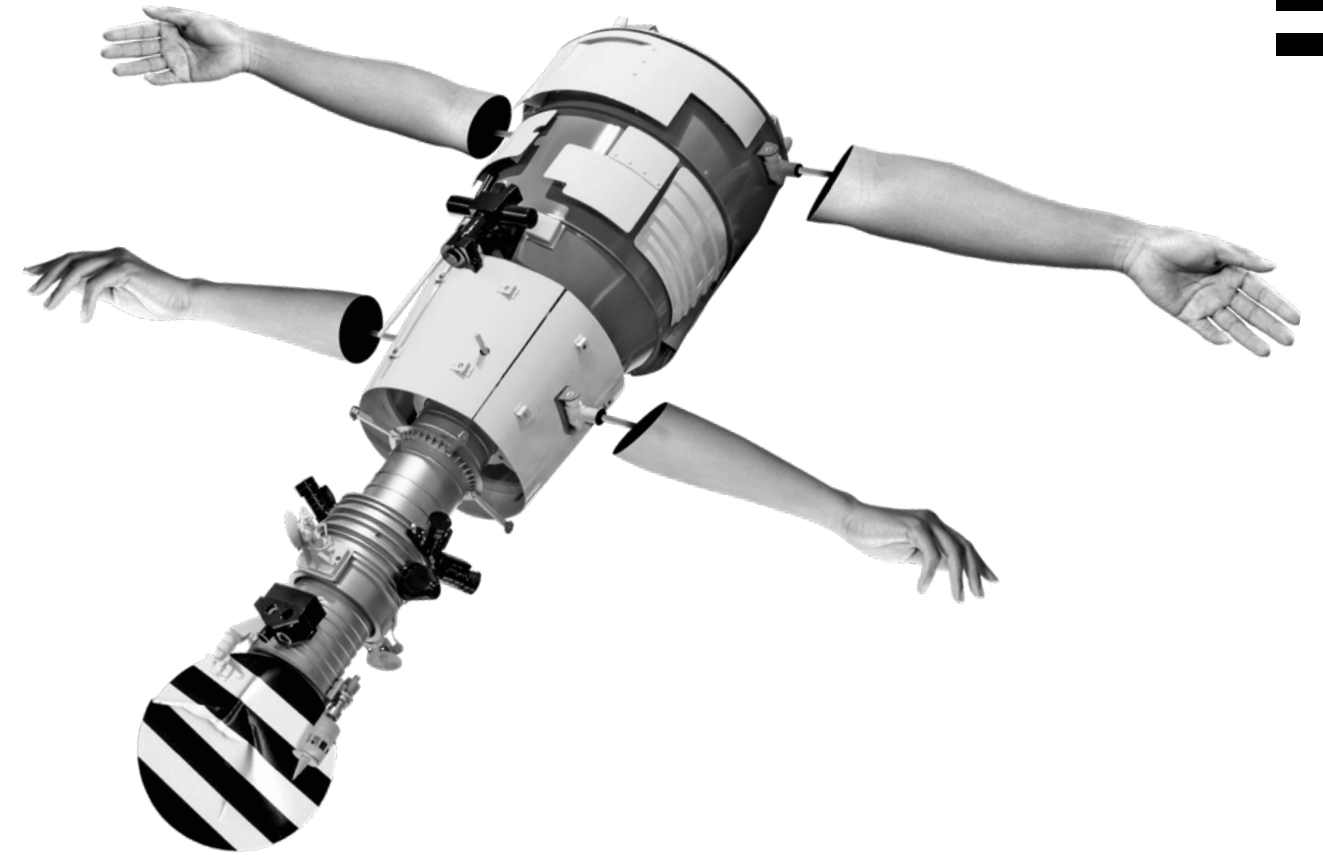
Report facts

 **34 million**
samples

 **24 weeks,**
W46 2023
to W17 2024
Data collection
time period

 **5.6 thousand overall**
providing samples
Users

 **99.7 %**
of the 'built-up area'
covered
99.8 %
of the 'Population area'
covered






Testing area

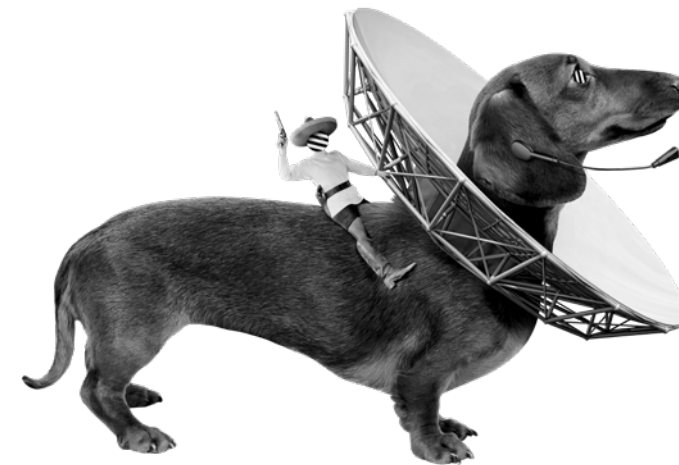


 **5,777 km²**
size of tested area

 **99.7 %**
of the 'built-up area' covered

 **99.8 %**
of the 'Population area' covered

Claims



 **Best in test**
Epic Cyprus

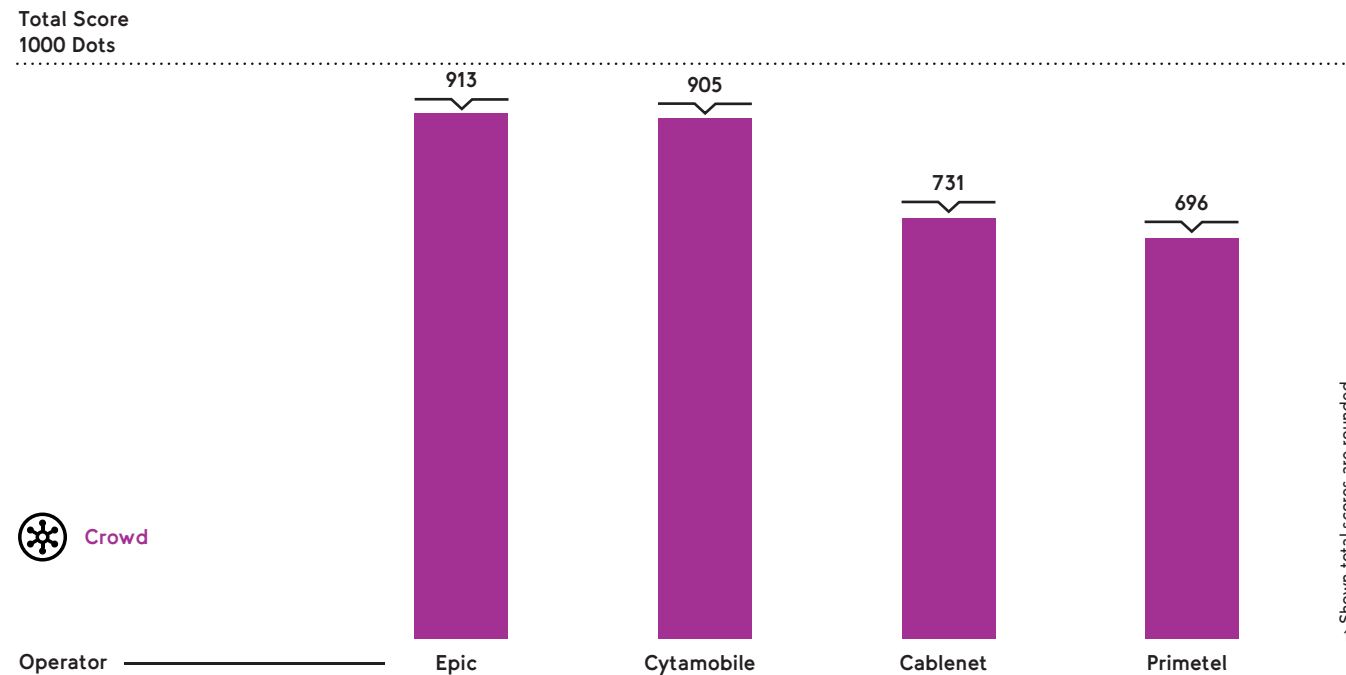
 **Best rated broad-band coverage**
Epic Cyprus

 **Best rated latency**
Epic Cyprus



Score and breakdown

Epic achieved the highest overall score among competitors with 913 dots out of 1000.



Score achieved by the networks under test.

→ Shown total scores are rounded.



Category	max.	Epic	Cytamobile	Cablenet	Primetel
Broadband Coverage	450	414	403	375	356
Download Speed	300	274	279	263	257
Latency	200	179	176	93	73
Voice	50	46	47	0	10
Total	1000	913	905	731	696

Shown scores are rounded.



KPI overview

Category	KPI name	Unit	Epic	Cytamobile	Cablenet	Primetel
Broadband Coverage	Coverage Quality	[%]	98.5	96.3	92.5	95.0
	Coverage Reach	[%]	76.9	80.9	65.1	42.0
	Time on broadband	[%]	97.6	95.8	94.8	95.7
Download Speed	Basic internet class	[%]	95.6	96.6	95.4	93.7
	HD video class	[%]	86.5	89.1	81.5	80.6
	UHD video class	[%]	31.8	30.8	18.5	19.5
Latency	OTT voice class	[%]	97.0	96.9	89.5	92.1
	Gaming class	[%]	92.4	88.5	51.7	0.0
	Egoshooter class	[%]	51.0	44.6	6.4	0.0
Voice	HD voice	[%]	94.7	95.6	3.8	57.8



Methodology

As the de-facto industry standard, umlaut's benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user's phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



umlaut – Part of Accenture

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