

Transform and reinvent: unlocking business value with Guidewire and Accenture

Reinventing insurance together

As Guidewire continues to strengthen its position in the P&C platform market, Accenture is perfectly aligned to drive cloud and data & AI innovation in the industry. Our strategic partnership with Guidewire is strengthening with each passing year, and our team has now grown to over 1,500 dedicated professionals. We're committed to ongoing investments in our capabilities to ensure we're always at the forefront of Guidewire technology. This collaboration has earned us the prestigious Global Premier Partner status for three consecutive years, a testament to our customer success, global reach, and comprehensive Guidewire expertise. By combining our strengths, we're poised to deliver transformative solutions that meet the evolving needs of insurance carriers worldwide.

Pursuit of continuous learning

Accenture is dedicated to upskilling our people to ensure they are "cloud-ready" with required Associate/Specialist/ACE certifications. We have added headcount to our global practice and continue to scale our Guidewire's Enterprise Training subscriptions and certification exams - resulting in a 570% increase in certified learner counts since 2020.

Accelerating growth and innovation in insurance

As part of our three-year, \$3 billion investment in our Data & AI practice, we're not only enhancing our Cognitive Insurance Platform developed in partnership with AWS but also driving innovation in insurance technology. We're leveraging Gen AI and Agentic capabilities to revolutionize tasks such as underwriting decisioning and claims processing, while reducing fraud risk and improving customer experience. Our expertise extends to specialized areas like Worker's Compensation, where we're applying AI-driven solutions to streamline claims management and enhance outcomes. Our Guidewire investments are yielding significant growth in key regions where we're strategically expanding our presence to meet the evolving needs of insurance carriers. By combining cutting-edge AI technologies with deep industry knowledge, we're empowering insurers to transform their businesses and thrive in a rapidly changing landscape.

Your experienced partner for Guidewire



Global Premier Partner status
(10+ Years as Alliance Partner)



2023 GW Consulting Global Premier Outstanding Market Growth Award for Asia-Pacific



2025 Leader Property & Casualty Insurance IT Services, Everest Group



20 Guidewire Specializations



End-to-End Guidewire Services
+ Strategy, Consulting, Technology ecosystem, and BPO solutions for compressed transformation



Strategic joint AWS GenAI/AI investment



75+ Guidewire client engagements, 100+ Guidewire projects

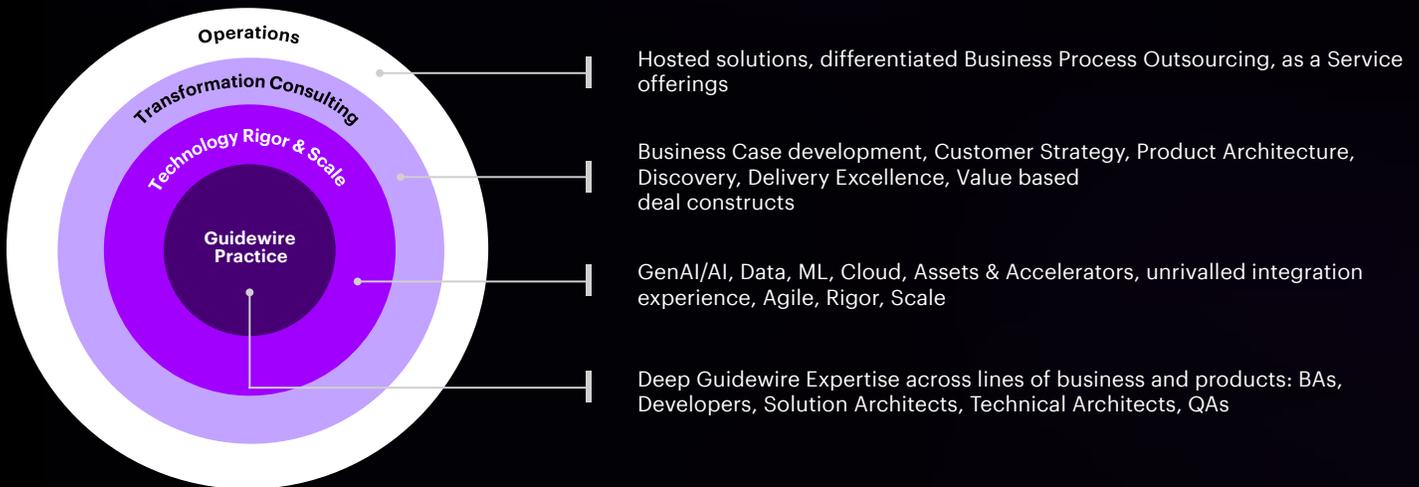


1500+ Global Resources



Guidewire Delivery Centers across 7 Geographies

Our Guidewire expertise sits at the core of Accenture's end to end core platform services



Our experience



A Guidewire cloud core transformation

A leading Nordic P&C insurer wanted to transform its business to meet changing industry demands and strengthen its offerings to customers with competitive, tailored insurance solutions. However, accumulated technical debt in the company's legacy multi-core technology stack was preventing it from achieving its goals. Accenture partnered with the insurer to help it drive change, reduce time to market and strengthen its digital capabilities with an end-to-end business and IT transformation. The team performed an in-depth analysis of the business landscape and identified the Guidewire InsuranceSuite applications that would best fit the insurer's needs. Accenture worked with the insurer's software engineering teams to implement Guidewire modules—PolicyCenter, BillingCenter, ClaimCenter, Contact Manager and Cloud Apps—and built a minimum viable product using a scaled agile operating model. With a modern, easily scalable technology platform, the insurer has multiple virtual insurance companies in the core, facilitating the distribution of offerings to partners and customers.



Optimized Guidewire implementation

Insurance companies with inefficient manual processes can find it difficult to keep up with customer expectations. That's why one North American insurer sought Accenture's help to implement a Guidewire ClaimCenter solution across 39 states. Our team configured the solution for numerous lines of business and policy types, paying close attention to FNOL and financial screens to ensure efficient workflows, and conducted performance testing. The result was a robust solution with no major defects identified in the six months since go-live. Integrated with the insurer's third-party applications, it makes day-to-day operations significantly more efficient and offers better experiences for customers and staff alike.



Guidewire digital accounts document upload

A leading Canadian insurance organization needed to evolve its digital capabilities to decrease customer service operating costs, enhance the customer experience and improve business customer satisfaction by offering more convenience to upload documents via a web portal. Accenture's multifunctional team of strategy, technology and industry specialists helped the organization create a digital accounts document upload capability with virus scanning and document transform microservices to support business customers. Our team successfully delivered the upload capability, integrating seamlessly with the organization's existing on-premises Guidewire PolicyCenter. This solution enabled key features such as document classification, two-way messaging, integrated Google Analytics and CSAT Survey Analysis, and complete provincial accessibility and disability act compliance. These enhancements directly contributed to improved efficiency, enhanced visibility of documents, personalized customer service, robust security, and data-driven insights. Long-term benefits for the organization include reduced service costs, increased use of digital channels by businesses and support for its sustainability paperless goals.

20 Guidewire specializations awarded

 <p>Premier Go-to-Market North America</p>	 <p>InsuranceSuite North America Global Delivery</p>	 <p>InsuranceSuite EMEA Global Delivery</p>	 <p>Technical Upgrade</p>
 <p>Premier Go-to-Market EMEA</p>	 <p>PolicyCenter North America Global Delivery</p>	 <p>PolicyCenter EMEA Global Delivery</p>	 <p>Testing Standards</p>
 <p>Cloud North America</p>	 <p>BillingCenter North America Global Delivery</p>	 <p>BillingCenter EMEA Global Delivery</p>	 <p>Data Hub North America Global Delivery</p>
 <p>Cloud EMEA Global Delivery</p>	 <p>ClaimCenter North America Global Delivery</p>	 <p>ClaimCenter EMEA Global Delivery</p>	 <p>Data Hub EMEA Global Delivery</p>
 <p>Migration Acceleration</p>	 <p>InsuranceSuite Integration North America Global Delivery</p>	 <p>InsuranceSuite Integration EMEA Global Delivery</p>	 <p>Data Hub+ EMEA Global Delivery</p>

Accenture thought leadership

To read all our industry leading thought leadership visit: [Accenture.com/insurance](https://www.accenture.com/insurance)



[Getting past the transformation euphemism](#)



[Underwriting rewritten](#)



[The ultimate guide to a successful Guidewire migration](#)

Contact

John Koepke

Global Guidewire Lead
John.a.Koepke@accenture.com

Raghav Nayak

Americas Guidewire Delivery Lead
Raghav.nayak@accenture.com

Melissa Flick

Global Insurance Alliances Lead
Melissa.k.flick@accenture.com

Arjun Mathai

EMEA Guidewire Growth Lead
Arjun.n.mathai@accenture.com

Juha Huuhtanen

EMEA Guidewire Delivery Lead
Juha.huuhtanen@accenture.com

Learn more about our partnership

[Accenture.com/guidewire](https://www.accenture.com/guidewire)