



BE YOURSELF, MAKE A DIFFERENCE.

VIDEO TRANSCRIPT

MEET MELISSA

I grew up in Vancouver and we did a lot of camping, a lot of hiking, a lot of canoeing. There are always bears, you just have to stay calm, wave your arms, backup slowly, don't make eye contact and I think when you encounter an unforeseen issue, in the workplace, you need to be flexible and be okay with changing your plan.

I am working at a Workday implementation project. Workday is cloud-based HR and payroll system. The way that we're using Workday within health and public service is streamlining their systems and part of the fun piece that we do at Accenture is explaining why change is important and why what they are doing at the organization is best for the organization and help people support that initiative.

Everyone is in it together, both the Accenture team and the client, everyone is trying to do their best job and that's like a really exciting place to be.

My name is Melissa Friesen and I work in change management at Accenture.