SynOps accelerates the journey to intelligent compliance operations

Video Transcript

Regulatory pressure and operational complexity is challenging businesses ability to ensure compliance—resulting in more fines and money spent on compliance operations.

How can you keep pace with change, and drive sustainable business growth?

Accenture's SynOps platform combines process and industry experts with innovative technology—powered by data and insights—to improve compliance and sharpen your competitive edge.

SynOps uses anonymized, aggregated multi-client data to help you benchmark your business's performance and focus on areas for growth.

It orchestrates work, tapping into the experience of 5,500 compliance experts and over 75 automated solutions and AI software bots.

By automating repetitive transactional tasks, your people are able to focus on specialized tasks—like exceptions handling and enhanced due diligence for high risk and high complexity cases.

That's how this global bank decreased Know Your Customer case processing times by 33 percent – helping them to avoid penalties and better manage risk and customer experiences. Now, they have a solid line of defense against bad actors.

SynOps helps you continuously monitor the performance of people and technologies.

A live dashboard provides real-time visibility into performance indicators and enhances controls across the entire compliance function—from Know Your Customer to Anti-money Laundering, Controls Testing, Fraud Management and Contract Lifecycle Management—giving you access to business metrics and customized reports, anytime, anywhere.

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SynOps helped a US-based bank complete 18,000 backlogged reviews in just three months. Gaps in anti-money laundering controls were identified, and a quality assurance solution was put in place to help achieve a quality rating of more than 95 percent—avoiding millions of dollars in potential fines and proactively preventing customers from disguising funds.

SynOps gives you the power to make better business decisions, at speed and scale – helping you minimize risk and outmanoeuvre uncertainty.